



DURAdispatch

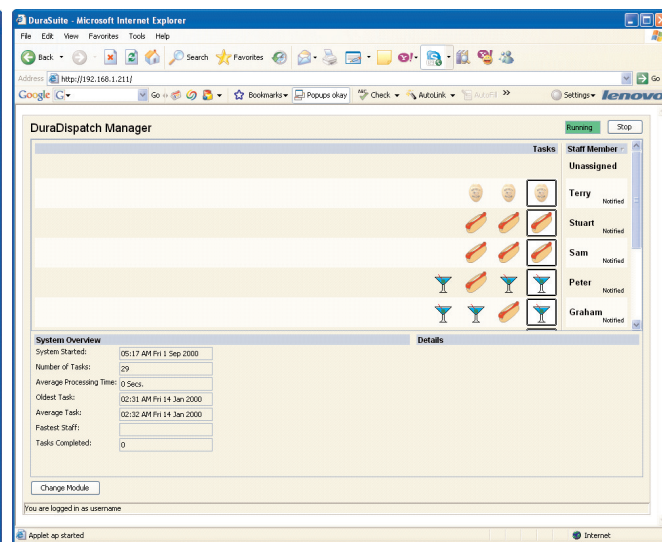
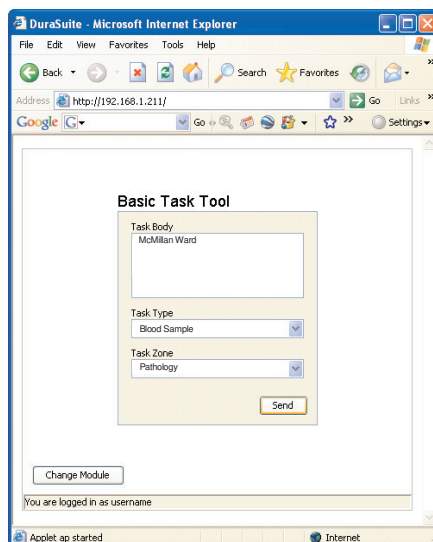
Task Management and Dispatch

DURAdispatch enables tasks to be allocated to staff (e.g. orderlies, porters, tradesmen and maintenance personnel) from a simple web interface or from 3rd party management systems.

Featuring ascom's unique Accept / Reject feature and zone location concept the task is dispatched as a text message to the staff member that is both the best skilled and in the right area to perform the task in the quickest and most efficient way.

Features:

- > Automatic queuing and distribution of tasks
- > Task request input methods
 - Manual: from a simple to use web interface
 - Automatic: from 3rd party management systems
 - * High level open standards protocols...
 - DURAlink (refer to datasheet)
 - * High level proprietary protocols
 - DURAlink (refer to datasheet)
- > Graphical task management interface
- > Configurable allocation algorithms
 - Round robin, Shortest queue, Quickest queue
- > Manual staff roster
- > Unlimited staff and assignment zones
- > Configurable task types
- > Real-time staff statistics for the current roster
- > Resilient LINUX based appliance - no moving parts
- > No software installations required - fully web based
- > Logging of all task activity



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